
The York Water Company
130 East Market Street
York, PA 17401



"That good York water"
SINCE 1816

Media Mandy Arnold
Contact: marnold@gavinadv.com
Phone: 717-580-2724

FOR IMMEDIATE RELEASE

PUC approves York Water request to replace all remaining lead service lines

(March 3, 2017) York, Pennsylvania — On March 2, 2017 the Pennsylvania Public Utility Commission (PUC) approved a request by York Water to entirely replace all customer-owned lead service lines over the next several years. York Water already has announced a plan to replace all company-owned lead service lines over the next four years. This approval now let's the company replace all customer-owned lead service lines at no, or little, cost to the customer.

This action by the PUC allows York Water to begin implementing the American Water Works Association policy of "eliminating all lead service lines" from our community water supplies.

The PUC's approval now allows York Water to replace up to 400 additional 'customer-only' lead service lines each year. "Since York Water does not own these lines, and is unaware of where these lines are, we are asking our customers who live in pre-1940 houses for assistance", commented Jeff Hines, President of York Water. "Let us know if you have a customer-owned lead service line and we'll schedule to have it replaced and offer a water test."

"As a community partner for more than 200 years, York Water is committed to addressing lead in our community, which is why we requested PUC approval to completely eliminate all company and customer owned lead service lines," commented Hines. "While water that leaves our filter plant and passes through our water mains does not contain lead, older properties served by any lead service lines, will once and for all, have these lines removed." York Water will even provide partial refunds to any homeowners who have replaced their lead service line over the past four years: If you replaced your lead service line between 3/2013 and 3/2014, and have a bill from a certified plumber, we'll send you a check for 20% of the cost; If you replaced it between 3/2014 and 3/2015, we'll send you a check for 40% of the cost; Between 3/2015 and 3/2016, 60% of the cost; Between 3/2016 and 3/2017, 80% of the cost. Please contact York Water for specific details and requirements.

Customers who are not sure if they have a lead service line may visit www.YorkWater.com and click on Lead Information. York Water's website also shows how a customer with a home built before about 1940 can check their plumbing to see if they have a customer-owned lead service line and steps they should take to reduce lead.

Although York Water has a goal of removing all lead service lines, there could still be other potential sources of lead, such as leaded solder or lead in brass fixtures. Please visit www.yorkwater.com to find out how to reduce lead in your water by simple flushing. For more information on reducing lead exposure around your home/building, including lead paint, and the health effects of lead, you can also visit EPA's website at www.epa.gov/lead or contact your health care provider.

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